

# Emergency Management

Pembina is prepared to safely and effectively respond to emergency situations related to, or impacting, our operations.

We have a dedicated Emergency Management Team that plans and prepares our Emergency Management Program. This includes:

- corporate and area-specific emergency management plans with a complete set of standards and processes to support the safety of the public, our workers and the environment;
- predetermined strategies and tactics for incident response;
- tailored responder training including annual exercises and ongoing training; and
- specialized response equipment strategically placed within our operating areas.

Our preparation and training provide the foundation for our approach to a safe and effective response.



## **Emergency Management Plans**

Our Corporate Emergency Management Plan contains corporate-wide response priorities, practices and procedures to support our site-specific or area response plans.

Area specific plans are created for each area we operate in and their purpose is to aid, assist, direct and expedite the decisions and actions of company personnel, first responders, and contractors during an incident.

## Spill Contingency Manual

Our Spill Contingency Manual is a comprehensive plan designed to aid in a response to a liquids release. It is prepared to provide direction on protecting and minimizing impacts to the public, our workers and the environment.





## **Area-specific Strategies**

As part of our emergency planning, optimal locations throughout our operating areas have been identified for containment and recovery operations in the event of a spill. At each potential location, specific tactics have been developed and prepared to assist responders during an initial response. These locations are known as control points and aid in a rapid response effort.



Pembina ensures that potential responders are adequately trained to respond to a release. Training sessions are held throughout our operating areas focusing on response issues specific to each area.

These training sessions include:

- tabletop exercises to review procedures;
- functional and full-scale exercises to practice skills; and
- equipment deployments to test our resources.



# Response Equipment

Pembina invests in specialized response equipment and associated personnel training. Our equipment is strategically placed within our operating areas to ensure a rapid and effective response. Pembina has created a tiered response to organize our equipment and ensure an efficient respond to an incident. This structure ensures responders have access to the required equipment as they need it.

To learn about Pembina and our operations, visit our website at www.pembina.com.

### Click or Call Before You Dig



Whether you're planning a home improvement job, planting a tree or installing a fence, Click Before You Dig to safely identify buried utility lines. Visit clickbeforeyoudig.com to find your local damage prevention centre and details on how to request a land locate for your property.

### **Contact Information**

### **Pembina Pipeline Corporation**

Suite 4000, 585 – 8th Avenue S.W. Calgary, Alberta T2P 1G1

1-888-920-1979 community@pembina.com www.pembina.com

24-hour emergency line: 1-800-360-4706

