

## Oil Sands and Heavy Oil Business Unit Customer Service Contacts

Pembina is one of Canada's largest oil sands and heavy oil pipeline operators. The business unit partners with our customers to move synthetic crude, heavy oil, diluent and sweet crude from the Athabasca and Swan Hills areas in Alberta to markets in Edmonton including offering storage and rail export facilities to move products beyond the Edmonton market.

Assets at A Glance:

- Syncrude Pipeline
- Horizon Pipeline
- Cheecham Lateral
- Nipisi Pipeline
- Mitsue Pipeline
- Swan Hills Pipeline
- North 40 Terminal
- Edmonton South Terminal
- Base Line Terminal
- Alberta Crude Terminal
- Edmonton Rail Terminal

For Logistics enquiries, please contact:

- AOSPL (Syncrude) Pipeline: [aospl@pembina.com](mailto:aospl@pembina.com)
- Cheecham: [cheecham@pembina.com](mailto:cheecham@pembina.com)
- Horizon Pipeline: [horizon@pembina.com](mailto:horizon@pembina.com)
- Nipisi: [nipisi@pembina.com](mailto:nipisi@pembina.com)
- Mitsue: [mitsue@pembina.com](mailto:mitsue@pembina.com)
- Swan Hills: [swanhills@pembina.com](mailto:swanhills@pembina.com)
- Base Line, Edmonton South & North 40 Terminals: [EdmontonTerminals@pembina.com](mailto:EdmontonTerminals@pembina.com)
- Edmonton Rail Terminal: Tim McFadyen –[TMcFayden@pembina.com](mailto:TMcFayden@pembina.com)

Andrea Graham, Senior Manager, Customer Service (403) 817-7104

General fax number: (403) 265-0033