

COMMUNITY RELATIONS POLICY



I. PURPOSE OF THE POLICY

Pembina is committed to being recognized as a leader in our relationships with communities, where we are welcomed as a safe and responsible partner whose positive social impact creates significant value for all our stakeholders.

We will recognize and respond to the needs of our community stakeholders, while addressing broader social issues by:

- understanding what communities value and what is important to them;
- making measurable commitments and delivering on them;
- minimizing potential impacts of our projects and operations by conducting early, meaningful, and ongoing engagement; and
- identifying partnership opportunities in support of community and economic development for mutual benefit.

II. SCOPE AND APPLICATION

This Policy applies to all directors, officers, employees, consultants, and contractors of Pembina ("**Personnel**").

Definitions

In this Policy:

"**Corporation**" means Pembina Pipeline Corporation;

"**Pembina**" means, collectively, the Corporation, its Subsidiaries and Pembina Operated Joint Ventures;

"**Pembina Operated Joint Venture**" for the purposes of this Policy means any partnership or joint venture for which Pembina operates;

"**Policy**" means this Community Relations Policy;

"**Stakeholders**" generally refers to those individuals, groups or organizations that may affect, be affected by, or be in business in current and future areas of operation; and

"**Subsidiary**" or "**Subsidiaries**" means any entity in which Pembina owns or controls, directly or indirectly, more than 50% of its voting shares or limited partnership interest.

III. PRINCIPLES

Pembina will work to develop enduring relationships based on mutual trust with stakeholders potentially affected by our current or future operations. We seek to understand local and regional issues to anticipate and manage the impacts of our operations and to enable better management of risk and reputation for the Corporation.

The following principles and behaviours guide our engagement with communities:

- (a) Mutually Beneficial – We build authentic, long-term and collaborative relationships with our stakeholders to achieve a positive impact in the areas in which we operate.
- (b) Transparent – Our engagement efforts are conducted in an open, honest, and responsible manner. We make measurable commitments and deliver on them.
- (c) Inclusive – We conduct our engagement activities with all affected stakeholders. We consider opportunities to integrate stakeholder feedback into our decision-making processes.
- (d) Respectful – We clearly understand what communities value and what is important to them. We listen, learn, and seek to understand the interests of our stakeholders and the communities we operate in.
- (e) Accessible – We will provide information about our projects and we will be accessible to meet, discuss, and resolve issues in a variety of ways and in a timely manner.

IV. ECONOMIC DEVELOPMENT & COMMUNITY INVESTMENT

Pembina recognizes the important role that industry can play in creating long-term economic and social value that improves quality of life and community sustainability.

We commit to:

- (a) working with local stakeholders to understand how we can support each community's unique needs and development aspirations;
- (b) supporting stakeholders and communities through partnerships, financial and in-kind donations, and volunteerism;
- (c) supporting and participating in sustainable community development initiatives that have a meaningful and long-lasting impact in local communities;
- (d) seeking to collaboratively identify and provide stable funding for near and long-term community investment initiatives that align with Pembina's focus areas; and
- (e) utilizing local businesses, services, and people through a transparent procurement process in our areas of operation wherever possible.

V. IMPLEMENTATION

Pembina utilizes cross-disciplinary, district-based, stakeholder engagement planning exercises, to identify stakeholders and evaluate issues, risks, and opportunities.

Pembina recognizes that issues and concerns raised by stakeholders provide important guidance for how we can best address anticipated impacts. Stakeholder engagement is tracked to ensure all meaningful engagement activities, issues, commitments, and responses regarding our projects and operations are tracked, considered, and responded to in a timely manner.

VI. COMPLIANCE

Personnel must comply with this Policy at all times. Training on this Policy will be provided as part of Pembina's annual Corporate Compliance signoff process. Any breaches of this Policy may result in disciplinary action up to and including termination of employment for cause or termination of engagement. Violations of this Policy should be reported in accordance with Pembina's Whistleblower Policy.

VII. REVIEWED AND APPROVED

The Vice President, External Affairs is the owner of this Policy. This Policy will be reviewed and approved by the Vice President, External Affairs, the Officer Committee, and the Governance, Nominating and Corporate Social Responsibility Committee every three years or when material changes are proposed.

This Policy was last reviewed and approved by the Governance, Nominating and Corporate Social Responsibility Committee in July 2026.

VIII. RELATED POLICIES

The following policies relate to the subject matter of this Policy:

- Code of Ethics Policy (Canada)
- Code of Ethics Policy (US)
- Whistleblower Policy

IX. SUPPORTING DOCUMENTS

Rules and Conventions in support of this Policy may be created and approved by the Vice President, External Affairs and the Officer Committee.